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Computer and network technician

Description du poste / Job description :

Reporting to the IT Director, the IT Technician ensures the security and quality of systems. He is responsible for the IT support of the different sites of the company. He/she is the contact person for internal staff and external stakeholders. It proposes innovative solutions to current and future challenges. He/she collaborates with the team of technicians to ensure the functioning of the networks and all the computer equipment.

RESPONSIBILITIES :

- Manage infrastructure deployment and optimization projects;
- Provide on-site and remote technical support to users;
- Configure workstations, printers and mobile devices ;
- Administer the computer network (multisite) and servers (Windows) ;
- Perform maintenance, configuration and deployment of ;
- Manage the appropriate access to the different applications according to the authorizations;
- Apply procedures to maintain an optimum level of security (firewall, anti-virus, etc.);
- Manage user and email accounts;
- Manage the telephony system (IP) ;
- Ensure quality control according to requirements and contracts;
- Determine and document computer procedures;
- Implement backup procedures and ensure their effectiveness;
- Ensure compliance with OHS policies during interventions on the sites;
- Conduct research to apply the best techniques;
- Assess the physical and technical security risks of data, software and hardware;
- Participate in policy development;
- Advise on information systems strategies, policies, management, security and service delivery;
- Collaborate with the programmer-analyst on IT developments, as needed.

Profil recherché / Required profile :

- DEC in computer science or networking;
- Minimum 5 years of experience, particularly in infrastructure deployment projects;
- Experience in an automated industrial environment preferred;
- Knowledge of Industry 4.0 concepts (IoT, telemetry, Pi System), an asset;
- Proficiency in Windows Server operating system, Windows Active Directory, Microsoft Exchange 365, Office 365 technologies, networking and IT security, telephony systems with IP technology;
- Rigor, autonomy and reactivity;
- Increased vigilance and integrity;
- Excellent interpersonal communication and teaching skills;
- Team spirit;
- Ability to learn and innovate;
- Versatility;
- Bilingualism in French and English;
- Class 5 driver's license;
- Ability to move regularly between sites for a stay of a few days.